

Employee NPS Template

Distribution: Quarterly (March/June/Sept/Dec)

Mechanism: [Alchemer](#) (or any survey tool of your choice)

Identifiers:

Team: (Dept Select)

Employee Type: (FT/PT/Intern)

Question Ratings:

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

Optional box for comments after each question.

Gallup 12:

- I know what is expected of me at work.
- I have the materials and equipment to do my work right.
- I have the opportunity to do what I do best every day.
- In the last seven days, I have received recognition or praise for doing good work.
- My supervisor, or someone at work, seems to care about me as a person.
- There is someone at work who encourages my development.
- At work, my opinions seem to count.
- The mission/purpose of my company makes me feel my job is important.
- My co-workers are committed to doing high-quality work.
- I have a best friend at work.
- In the last six months, someone at work has talked to me about my progress.
- This last year, I have had opportunities to learn and grow.



Additional:

- I am fairly compensated for my work.
- I am satisfied with the benefits offered by [YOUR COMPANY].
- [YOUR COMPANY] is committed to creating a diverse and inclusive workplace.

eNPS Question:

- How likely are you to recommend working at [YOUR COMPANY] to a friend?

(0-10 NPS scale)

Open Feedback:

- What can [YOUR COMPANY] do to improve the workplace?
- Additional comments.

Processing Results:

- Share detailed results with Leadership team and review during Leadership meeting
- Share high-level results (overall numbers, not individual comments, summary of comments) with whole company

